

MaxxSouth Terms & Conditions for Online Bill Pay Enrollment

These terms and conditions apply to your use of the MaxxSouth website for the online account management feature (“Online Bill Pay”). By accessing and using this website and completing the Online Bill Pay registration, you agree to be bound by the following terms and conditions. These terms and conditions are in addition to those set forth in your current Service Agreement for MaxxSouth Broadband Services, MaxxSouth Website Terms of Use, and MaxxSouth Website Privacy Policy.

You agree to provide MaxxSouth with current, accurate, complete, and updated information required for Online Bill Pay registration, including your e-mail address, name, phone number, MaxxSouth account number, and your password and security/reminder question. You further agree to provide MaxxSouth with current, accurate, and complete data when using the Online Bill Pay features, such as Pay Bill, Account/Profile, AutoPay, Paperless Statement, and others. Additional terms and conditions also apply when you use the MaxxSouth online payment tool (Pay Bill) to initiate a one time or recurring charge or debit entry on your credit card, debit card or deposit account (as applicable). By initiating such a charge or debit entry using MaxxSouth Pay Bill, you agree to be bound by such additional terms and conditions.

You further agree to notify MaxxSouth immediately of any changes in your registration data. You are responsible for updating your e-mail address. If your e-mail address is not current, you will not receive notice of your online bill posting; however, your payment due date will remain unchanged.

After you complete your Online Bill Pay registration, you are solely responsible for maintaining the confidentiality of your password(s) and security information such as your login and security/reminder question. You agree not to give your password(s) or security information to anyone. Should you allow others access to your account and/or password information, you will be responsible for all actions that such persons might take with respect to your account. If you believe your password or security information has been lost or stolen, [contact us](#) immediately.

Site Content

MaxxSouth may, at any time and without notice, make changes to this site, these terms and conditions, the Online Bill Pay feature or to any products described in this site. MaxxSouth may discontinue Online Bill Pay without notice, or may require re-enrollment in order for you to access Online Bill Pay. Your continued use of the Online Bill Pay feature following any such changes constitutes your agreement to be bound by any changes to these terms and conditions.

Activity-Related E-mails

MaxxSouth may send you e-mails regarding your MaxxSouth account or services from time to time. For example, we may send you an e-mail about changes to your service, a payment you

made to your account, or an upcoming recurring payment. In order to continue using the Online Bill Pay feature, you may not opt out of these communications. If you fail to check or if you deactivate your specified e-mail account you may miss important information regarding your MaxxSouth account.